

Subject:	Affordable Warmth Service Level Agreement
Date:	9 August 2016
Reporting Officer:	Ian Harper – Building Control Manager
Contact Officer:	Liam Dornan – Assistant Building Control Manager Lindsay Summers – Affordable Warmth Co-ordinator

1.0	Purpose of report
1.1	The Department for Communities (DfC) has written to the council requesting it adopt a
	revised version of the Affordable Warmth Scheme, Service Level Agreement (SLA)
	between the two organisations.
2.0	Recommendations
2.1	The Committee is asked to:
	Note the contents of the report
	Consider the request to adopt the revised Service Level Agreement with DfC for
	the Affordable Warmth Scheme.
3.0	Main report
3.1	The DfC has written to the council requesting that a revised version of the SLA be
	endorsed by the council.
3.2	The SLA includes the changes made to the Affordable Warmth Scheme (AWS) for
	2016-2017 previously brought to members including:
	Reduction in funding for the councils
3.3	The funding has been reduced from £153,000 in 2015/16 to a new annual figure of
	£92,000. Quarter 1 of 2016/17 will be at the same rate as quarter 1 of 2015/16 (i.e.
	£38,250) to allow transition and subsequently £23,000 per quarter for the remainder of

	the year. Council's will receive a total of £107,250 for 2016/17.
	Reduction in the targets
3.4	The target for completed surveys has also been reduced from 1000 per year to 552 (46
	per month).
	Confirming ratio of targeted referrals and self-referrals.
3.5	The scheme is to remain a targeted scheme and the number of self-referrals included
	within the monthly target of 46 surveys should not exceed 20%
	Formalising the council role in carrying out additional financial checks.
3.6	The SLA formalises the additional financial eligibility checks being carried out by the
	council AW team.
3.7	The AW team has reviewed the working arrangements in light of the changes and is
0.7	providing the required number of surveys per month.
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3.8	The team is assessing each self-referral on the basis of need and are ensuring that
	surveys are carried out for those in most need and transferred to the NIHE within the
	20% threshold. However, there will continue to be self-referrals that will not be surveyed
	and avail of the scheme at this time.
3.9	At committee in June members agreed to write to the Minister requesting a meeting to
3.9	discuss fuel poverty issues, including the AWS. Following approval by council a letter
	was sent on 6th July requesting a meeting. Note that the SLA contains a clause allowing
	for changes to the number of referrals that can be sent in circumstances where
	additional funding becomes available.
	Financial & Resource Implications
3.10	There are no Financial, Human Resources, Assets and other implications in this report.
	However it is noted that the reduced funding and workloads in 2016/17 resulted in one member of agency staff being released.
	member of agency stall being released.

	Equality or Good Relations Implications
3.11	There are no direct Equality implications.
4.0	Appendices – Documents Attached
4.1	Appendix 1 - Service Level Agreement